

## MacClay Leather 2015 POLICIES

### *1. LIFETIME GUARANTEE*

- We Lifetime Guarantee all of our products against workmanship and material defects. We will (at our discretion) repair or replace any defective item sent back to us.
- Normal wear and tear is not a defect and is not covered under the guarantee. However, we would be happy to repair any of our products for a normal fee priced at time and materials.

### *2. RETURNS*

- We want you to be happy with what we have made for you. If you are not, send it back and we will exchange it or give you a refund (your choice). Returned goods must be:
  - Unused, undamaged and in resalable condition.
  - Returned within 3 months of the purchase date.
- Custom orders may be returned but only for credit.
  - Credit must be used within 6 months or it is forfeited.